

Network Leadership Group

MEETING MINUTES

DATE: Wednesday 24 June 2015

TIME: 11:00am

VENUE: Balclutha Church/St Andrews

MINUTES: Kelly Mitchell

CHAIR: John MacDonald


PRESENT: Val Williams South Island Alliance
Nicole Coupe Maori Health Representative
Sandy Dawson Family Representative
Teesh Payn Ministry of Social Development
Dr Brad Strong SDHB Provider Arm
Heather Casey SDHB Provider Arm
Tracey Wright Tawha NGO Sector
Dr Keith Abbott PHO/GP representative
Karen Goffe Maori Representative
Clive McArthur Southland Representative
Judy Walker SDHB Planning and Funding
Richard Harris SDHB Planning and Funding
Mike McIlraith NZ Police
Grant Cooper Consumer Representative
Hazel Guyan Youth Consumer Representative
Johnnie Potiki Consumer Representative
Thomas Cardy NGO Sector
Tom Scott Population/Public Health Representative
Dr David Bathgate Chair of South Alliance

Apologies:


Janice Clayton Dunedin Representative
Kaylene Holland Family Representative
Karen Ramsay SDHB Provider Arm
Michelle O'Brien SDHB Planning and Funding
Ilona Weekley Central Lakes Representative
Helen Algar Waitaki Representative

WELCOME AND INTRODUCTIONS			
<ul style="list-style-type: none"> ▪ Mihi and Welcome – Tracey Wright Tawha 			<ul style="list-style-type: none"> ▪
INWARDS CORRESPONDENCE AND TABLED DOCUMENTS		ACTION(S)	BY WHEN
<ul style="list-style-type: none"> ▪ Measuring Success – What does Success looks like DRAFT ▪ NLG Membership ▪ Action Register ▪ Previous NLG Minutes from the 6th May 2015 ▪ Growing Adult Mental Health Community based Rehabilitation Services Information Sheet ▪ Stepped Care Document Review ▪ Workforce Development Document Review 			
MINUTES OF LAST MEETING AND MATTERS ARISING		ACTION(S)	BY WHEN
<ul style="list-style-type: none"> ▪ Minutes accepted –Moved by Sandy Dawson, seconded by Heather Casey ▪ Action Register – John McDonald invites someone from the group to write an article for the next Hāpai te Tūmanako - Raise HOPE newsletter 		Brad Strong to write an article for the newsletter	
1. BUSINESS		ACTION(S)	BY WHEN
1.1	<p>A word from the Chair John MacDonald</p> <ul style="list-style-type: none"> • It is great to see such a good turnout for our 4th full meeting of the Hāpai te Tūmanako - Raise HOPE Network Leadership Group. • We welcome Karen Goffe, Maori Health Manager Southern DHB, who is replacing Hineroa on the Group. Hineroa had answered the calling of her Whanau and made the decision to return to the north and the warmth. We will miss Hineroa's active voice, wisdom and cultural guidance from the group. • Janice Clayton from Ashburn Clinic is the new Dunedin Locality network Chair replacing Kerry Hand who resigned before our last meeting. • It was also good to welcome to Teesh Payn, Manager Regional Services, Ministry of Social Development, joining us for the first time. • We live in a world that is changing rapidly, one with many uncertainties and as you all are aware the Southern DHB Board was replaced last week by a Commissioner Kathy Grant. I understand the Commissioner is looking at the long term and trying to understand why the DHB is in the financial position it is in. They will be looking at the way services are structured and delivered. I believe this makes the work we are doing with the NLG more valuable and important. • I challenge the group to “be bold in their thinking, to think about the long term, do NOT focus on what we do or have now, but on what we need to change to provide better services, systems and outcomes for our clients, their Whanau and our communities. I ask you to think about how our services might look and feel in 2020”. • Hāpai te Tūmanako - Raise HOPE is not a strategy for next year it is one we will implement over the next four and half years, yes we can start to make changes now, but in reality it will take time and energy to get it right and to start 		

		<p>making changes. We have established some great working groups for the various projects and they have been doing some great work which the team will update us on. These groups are made up of some NLG members but also selected outside people we have targeted for their specialist knowledge and expertise. I want to thank all these people for giving up their valuable time and contributing their knowledge to these groups.</p> <ul style="list-style-type: none"> I am aware there is pressure for us to get some of these projects completed and into the wider sector. However we must take the time to explore the options and get this right. Our aim is a future where services are more consumer, family/whanau centered, with a focus on Primary Care based on Mental Health services available in the communities. 		
1.2	A Vision Forward Dr Brad Strong	<ul style="list-style-type: none"> 'Patients are the center of everything we do' What is in the best interest of the person who is suffering? Right Brain Ramble – Talked through some scenarios of patient experience as it should be highlighting some of the simple things we get wrong and perhaps how it should be A need for better systems and a way for all organisations to communicate with one another, our systems need to be easier and communication be better Could there be a simple number they can call that has a peer on the end that can sit with them, talk with them or ring the next day? Vision for 20 years from now <p>Q: We need to look at the services that already exist in the community to keep people well</p>		
1.3	Workforce Development Update	<ul style="list-style-type: none"> Richard Harris, Val Williams and the Project Working group are all working on the Workforce Development Plan Thank you to the Working Group and everyone that has made themselves available Working Group met on the 9th June will teleconference again on Thursday 2nd July 2015 Johnnie Potiki has joined the Working Group as a consumer representative Karen Goffe has replaced Hineroa Hakiha on the Working Group An Organisational Survey has been sent out to the sector, and findings of the Werry Center have also been released. Survey has almost been fully completed by all the providers – 15 out of the 17 have been completed Document Review has been completed and was distributed to the NLG Val and Richard are putting finishing touches on the survey around education training – professional development and career pathways – will be tabled with the Working group next week Deadline has been pushed back for two weeks as time frames were recognised as being too tight Q: Maori workforce development – Is there anything Maori specific in the document review? A request has been made by Te Herenga Hauora (SI Maori GM's) for the SI Maori Workforce Plan to be updated. Canza Luke is updating the plan. Val intends to make contact to see how that goes, how it may fit and what it might look like. Te Hau Marire-Addictions workforce strategy for those working with Maori experiencing addiction related harm has yet to be released. South Island Mental Health and Addictions Alliance have been tasked to develop a workforce plan for the South Island NGO and PHO plan inclusive of Maori and Pacifica. It is envisaged that the NLG would feed into this. The SDHB/NLG project plan from workforce development has been tabled for the SIMHA Alliance meeting to be held 25th June. We want a collaborative mechanism without duplicating our efforts Some interim results from the surveys will be discussed at the next NLG meeting A National Group willing to travel to meet with already established groups such as the NLG The Hapai te Tumanako – Raise HOPE NLG needs to lead by example, and need to coordinate how it fits in the South 	<p>Val to make contact with the Canza Luke and te Rua matatini</p>	<p><u>5th August 2015</u> Formatted: Superscript</p>
			<p>Val to look into this and feed back to the group</p>	<p><u>5th August 2015</u> Formatted: Superscript</p>

		<p>Island</p> <p>John Crawshaw to be provided with an update as he has taken an interest in the NLG and its plans the Ministry is to be invited to the next NLG meeting on 5th August 2015</p>		
1.4	<p>Geographical Area Mental Health and Addictions</p> <p>Group Overview</p> <p>Future Directions Clive McArthur</p> <p>Waitaki Update Hazel Guyan</p> <p>Central Lakes Richard Harris</p> <p>Dunedin Update Richard Harris</p>	<ul style="list-style-type: none"> • Future Directions continue to meet and have a number of projects they are working on • Great representation around the table at each meeting • Future Directions was given an in depth update from the NLG and it looks like that information is feeding out into the community • Project around the Western Southland area has now been standardised to Rural Southland Service – a survey has been sent out and feedback can be given to the NLG in due course • Southland field days held annually and Future Directions continue to be a part of this <ul style="list-style-type: none"> • The meeting was attended by 20 people and the agenda included Service Updates from attendees • We welcomed some additional members from Mirror Counselling and Practice Nurses • The gaps are Pacific and Maori but we have two Maori on the group but we are keen to augment this with formal representation. Since the Meeting Hotili Asi has joined the group as the Pacifica Representative • A small but significant networking tool has been developed – A current list of Counsellors and services available in Waitaki – this is a living document • The remainder of the meeting was Michelle O'Brien's workshop • The Waitaki group are highly motivated and committed to making this network effective and membership is growing as the word is spreading <ul style="list-style-type: none"> • 6 attended and 3 apologies • Full agenda and full discussion • Richard Harris gave updates on Stepped Care, Workforce Development and Measuring Success • Terms of Reference to be confirmed • Next meeting is scheduled for 23rd July 2015 • Consumer and Family representation is still light in this group <ul style="list-style-type: none"> • New Chair – Dr Janice Clayton nominated and elected • Terms of Reference were confirmed • Discussion around the scale of Geographical network and it was agreed that they will make contact with the South Otago representatives to invite to the meeting • Consumer and Family representation is still light in this group 		
1.6	<p>Chair of the South Island Alliance Dr David Bathgate</p>	 <p>ALT presentation June 2015 [Compatibi]</p> <ul style="list-style-type: none"> • West Coast are part of the South Island covered by Canterbury DHB 		

		<p>Q: High and Complex needs? We have a small working group set up and are looking at – is it doable and can we define it? Looking at who are the key stakeholders? (MSD, Justice...)</p> <p>Q: Pathways? High and complex needs, people coming in and out of service, the discussion is around moving this out to the community for the support. A stock-take has been done and every services has people that do not fit the boxes and is there added value in looking outside the box</p> <p>Q: The IT project in the West Coast – it's regional and it's looking at the South Island but District Funded. Looking at the GM in the districts. Project has run into problems in the West Coast but are looking at seeing what they can learn from it and roll it out in the South Island. The tool they developed around the Medical Records was very user friendly. Health Connect South – looking at the issues with it. Needs to be robust, reliable and cannot fall over.</p> <p>Q: Update on time frames – Not at this stage but will be on the agenda for 25th June 2015 meeting.</p> <p>Q: Need to develop a standard that works for everyone. IT is a hot topic with everyone at the moment.</p> <ul style="list-style-type: none"> • Need to use the NLG and Geographical Networks to form a different and better relationship with the South Island Alliance. 		
1.7	Stepped Care Update Richard Harris	<ul style="list-style-type: none"> • Working Group has met twice since last NLG Meeting – 15th May 2015 and teleconference in June • Document Review was distributed to the NLG • Karen Ramsay is currently in the UK and having meetings where Stepped Care will be discussed and our Stepped Care Model • Next Working Group meeting Friday 3rd July in Dunedin. The next step would be to get a sense of ownership • When the project started it was to develop a model and then implement – our thinking has changed and we now need to combine the development of the model with some details around implementation -It is such a huge document to get your head around, it is suggested that as a process that we do not go out to get feedback on the model before getting our heads around the implementation. We need a preliminary implementation to start with • We need to develop more scenarios to see what works and what doesn't. This will need to suit the different regions so they can relate to it in the geographical they are in. • Have a comparison between the system as it is now and what it could look like in the new system. What might be the indicators to see what might be the better way • There is no wrong door – one system that directs you to the right door not one that dictates which way you are to go • Single point of entry is a great idea from a primary care perspective • It was suggested would be great to be able to present something around Stepped Care to the Commissioner within the next couple of weeks • We have valuable resource around the table and need to see how we can integrate and use the resources to our advantage • Mike McIlraith presented on collection of data within his unit at the Police <p>Q: Should we take Stepped Care and make it a Model of Care? For when taking this out to the community – Stepped Care is a very therapeutic model and this could be why we find it a struggle to make it fit for what we are trying to do. Improved access and improved care is what we are talking about</p>	<p>Judy to follow up with Sandra</p> <p>Mike McIlraith to send his data to NLG The NLG members to think about this topic for the next meeting</p>	
1.8	Measuring Success – What does success look like Richard Harris and Judy	<ul style="list-style-type: none"> • What does success look like document was tabled at today's meeting 		

	Walker	 <p>Milesotne 3 - What Does Success Look like</p> <ul style="list-style-type: none"> The document has been further edited to reflect the work done in the workshop and from feedback in the last year By 30 September a 1st Report Card will be presented to the NLG It is proposed that for the measures in Red, a working group will be formed from members of the NLG – John MacDonald will chair this group – the providers will co-op IT experts onto this group to look at the measures to see what can be put together In the last two weeks Ministry of Health announced a National Outcomes Framework to be developed by June 2016 – looking at how to measure outcomes from ‘Raising to the Challenge’ The draft edited document was well received but the group – it is a living document but we need to get on and do it Results based accountability <p>Q: Would it be a whole of sector rather than only Provider Arm services (aspirational goal for the next few years?)</p> <ul style="list-style-type: none"> Nicole Coupe moves to accept the ‘Hapai te Tumanako – Raise HOPE What does success look like’ document and that a working group be formed, Seconded by Johnnie Potiki, all in favour 		
1.9	Growing Community Based Rehabilitation Services Project Judy Walker and Richard Harris	<ul style="list-style-type: none"> Project is going well and on target – much interest around the sector – steering group has met and is being chaired by Dr Brad Strong Working Group has met once and some more work needs to be done to get the right representation Have met with the SDHB HR department, Unions were asked to be represented on the working group – NZNO turned up Working Group will meet on 26th June 24, 2015 We are gathering information to support the work of the working group – for a very defined group of people We are being really clear its ADULTS/LONG TERM COMPLEX AND HIGH NEEDS – currently on or in the past a user of in-patients services, not those that are living independently and being supported in the community Meetings have been held in Invercargill, Oamaru and Dunedin Plans are underway to meet with consumers and families as well as Central Lakes Service utilisation information is also being gathered Michelle O’Brien hopes to have something to bring to the next NLG meeting 	Michelle to email the NLG for information gathering around her 5 posters to get the feedback from the NLG	ASAP
2. GENERAL BUSINESS			ACTION(S)	
2.1		<ul style="list-style-type: none"> Meeting Closed by Tracey Wright Tawha 		
MEETING CLOSED: 3:20pm NEXT MEETING: 5 August 2015 – 11am till 3.30 – Then 16th September				