



Community Health Council Key Messages of the Meeting held Thursday 9 November 2017

1. The Council warmly welcomed Kathy Grant, DHB Commissioner who was in attendance at the Community Health Council (CHC) meeting. The Council showcased a video of who the CHC members are and why they became involved with the CHC and their hopes and aspirations for the future. A patient story from one member of the CHC was viewed publicly for the first time.
2. The Council presented the CHC - Community, Whānau and Patient Engagement Framework to the DHB Commissioner. This underpins how the Council expects the Southern health system engages with their communities, whānau and patients in service design, planning and decision-making to achieve improved health processes and outcomes.

Our guiding principles include

- **Genuine** participation
- **Respectful** process
- **Meaningful** process & outcomes
- **Inclusive** & accessible for all
- **Empowering** all

The Council envisages this engagement will occur across all domains of health care delivery (personal care & health decisions, community & public health services, policy, strategy & governance and programme & service design)

The CHC will be consulting with communities, whānau and patients in the coming weeks and encourages anyone who might be interested in the CHC and the work they are undertaking to attend. The dates of the meeting are listed below:

Invercargill: Saturday 18 November (1-2.30PM), Education Centre, Southland Hospital, Kew Rd

Cromwell: Saturday 25 November (1-2.30pm), St John Hall, 94 Barry Ave

Dunedin: Saturday 2 December (10-11.30am), Hunter Centre, 270 Great King St

Oamaru: Saturday 2 December (3-4.30pm), Kingsgate Brydone Hotel, 115 Thames St

For any further information please contact chc@southerndhb.govt.nz

3. The CHC reviewed the latest draft of the Primary and Community Care Strategy and action plan and acknowledged the work of CHC member Bronnie Grant who has been an active member on the steering group. The Council noted a lot of work had been undertaken but still believe that there needs to be an increased emphasis addressing Haoua Māori in this strategy and action plan if it is to address health inequities.

The Council believes there are high expectations of the electronic health record which they feel may be overly aspirational - but worthy.

The Council expected that there would be a greater emphasis on prevention and public health initiatives e.g. exercise, nutrition, environment and community, rather than personal health – and believe this is missing from the current draft.

It is not explicit where the resourcing for this work will come from in this document and it is expected this will be made clearer at a future meeting.

The Council wanted to enforce that future projects undertake adequate levels of engagement with their communities as there is still a feeling amongst CHC members that a lot of our communities, whānau and patients don't realise what this strategy and action plan will mean for them - benefits and possible risks.

4. Issues from our communities

- Concern from blind people in hospital being delivered meals with no announcement.
- Ongoing issues around affordable dental care for adults.

Next meeting: Thursday 7 December 2017

If you are interested in finding out more about the Community Health Council please visit the Southern DHB website <http://www.southerndhb.govt.nz/pages/community-health-council/> or email chc@southerndhb.govt.nz