



## Community Health Council Key Messages of the Meeting held Thursday 8 February 2018

1. The Council developed their CHC Planning Paper 2018/19. The purpose of this paper is to provide a picture of community issues raised during the People's Caucuses forums and will feed into the workplan of the DHB and WellSouth for 2018/19. When finalised, this will be available on the website.
2. The CHC will be having a planning hui at the end of this month to complete the CHC - Community, Whānau and Patient Engagement Framework and Roadmap to implementation. The CHC plan to develop tools and resources to support Southern healthcare staff with engaging and involving patients and the public in decision-making.
3. Lisa Gestro, Executive Director Strategy, Community & Primary updated the Council on the Primary and Community Care Strategy and consultation process to date (Dunedin forums had not yet occurred). CHC members were present at Oamaru and Invercargill forums and a number of members will be present at the Dunedin forum on Friday 16 February. On the whole these forums had been well received in terms of the overall direction. The CHC would be involved with developing KPIs and measures for this strategy going forward.
4. The Council was introduced to a concept that had been implemented nationally and internationally whereby patients will have a choice of choosing their appointment times and days by phoning in and talking to a DHB staff member. This has been named Patient Focused Bookings (PFB) in other places and the CHC was supportive of anything that gave the patient choice but also wanted clarity that patients would not fall through any gaps if they did not phone in to make the booking. A CHC member will work with the DHB working group to develop and implement this concept.
5. The Council received a verbal update on the Dunedin Public Hospital (DPH) Rebuild. The CHC was told the joint CLG and CHC paper around recommendations for Family/Whānau Accommodation had been accepted by the Facilities Redevelopment Executive (FRE).

Members noted that membership had changed on the FRE with Pete Hodgson now the Chair and the inclusion of the University of Otago Executive member.

A website for the rebuild project is planned to go live at the end of March and this will be separate from the Southern DHB website.

Asked about community engagement in the rebuild the Council was told they were still awaiting advice from the MoH. The CHC offered strong support for a space to be made available for the public to actively engage with the design phase of the DPH rebuild.

**Next meeting:           Wednesday 28 February - 1 March 2018**

If you are interested in finding out more about the Community Health Council please visit the Southern DHB website <http://www.southerndhb.govt.nz/pages/community-health-council/> or email [chc@southerndhb.govt.nz](mailto:chc@southerndhb.govt.nz)