

Position Description

Employment Agreement:	Allied, Public Health and Technical MECA
Position Title:	Audiologist
Service & Directorate:	Specialist Services
Location:	Invercargill
Reports to:	Service Manager, Specialist Services, Southland Hospital (Operationally) Professional Leader Audiology (Professionally)
Number of direct reports:	Nil
Date:	2/11/2020

Our Vision

Better Health, Better Lives, Whānau Ora

We work in partnership with people and communities to achieve their optimum health and wellbeing
We seek excellence through a culture of learning, enquiry, service and caring

Our Shared Values and Behaviours

Kind <i>Manaakitanga</i>	Open <i>Pono</i>	Positive <i>Whaiwhakaaro</i>	Community <i>Whanaungatanga</i>
<p>Looking after our people: We respect and support each other. Our hospitality and kindness foster better care.</p>	<p>Being sincere: We listen, hear and communicate openly and honestly. We treat people how they would like to be treated.</p>	<p>Best action: We are thoughtful, bring a positive attitude and are always looking to do things better.</p>	<p>As family: We are genuine, nurture and maintain relationships to promote and build on all the strengths in our community.</p>

Our statutory purpose

To improve, promote and protect the health of our population

- Promote the integration of health services across primary and secondary care services
- Seek the optimum arrangement for the most effective and efficient delivery of health services
- Promote effective care or support for those in need of personal health or disability support services
- Promote the inclusion and participation in society and the independence of people with disabilities
- Reduce health disparities by improving health outcomes for Māori and other population groups
- Foster community participation in health improvement and in planning for the provision of and changes to the provision of services
- Uphold the ethical and quality standards expected of use and to exhibit a sense of social and environmental responsibility

PURPOSE OF ROLE

Allied Health, Scientific and Technical professionals work in health care teams providing a range of diagnostic, technical, therapeutic and direct patient care and support services that are critical to the other health professionals they work with and the communities they serve.

This role will work collaboratively with all health professionals as well as the wider multi-disciplinary team throughout the Southern DHB in a way that is consistent with the Organisation's vision and values. This way of working will ultimately benefit all our patients and communities.

Competencies

The following competencies apply to this position. The employee will be assessed against these as part of their annual performance and development review.

Organisational Competencies

Customer Focus	Is dedicated to meeting the expectations and requirements of internal and external customers; gets first hand customer information and uses it for improvements in products and services; acts with customers in mind; establishes and maintains effective relationships with customers and gains their trust and respect
Integrity and Trust	Is widely trusted; is seen as a direct, truthful individual; can present the unvarnished truth in an appropriate and helpful manner; keeps confidences; admits mistakes; doesn't misrepresent him/herself for personal gain.
Drive For Results	Can be counted on to exceed goals successfully; Is constantly and consistently one of the top performers; very bottom line oriented; steadfastly pushes self and others for results.

Role Specific Competencies

Managing diversity	Manages all kinds and classes of people equitably; deals effectively with all races, nationalities, cultures, disabilities irrespective of age and gender; supports equal and fair treatment and opportunity for all
Priority Setting	Spends own time and the time of others on what is important. Can quickly sense what will help or hinder when seeking to accomplish goals. Creates focus
Problem Solving	Uses logic and established processes to solve problems and achieve effective solutions. Can see hidden problems. Looks beyond the obvious. Doesn't stop at the first answers

KEY RELATIONSHIPS

Within Southern DHB	External to Southern DHB
<ul style="list-style-type: none">AHS&T professional leaders (PLs)	<ul style="list-style-type: none">Clients, patients, families, whanau and caregivers
<ul style="list-style-type: none">Multidisciplinary colleagues	<ul style="list-style-type: none">Services from the community, funding bodies, student or intern clinical liaison staff
<ul style="list-style-type: none">Operational manager	<ul style="list-style-type: none">Primary care - GPs, other medical staff
<ul style="list-style-type: none">AHS&T professional development facilitator	<ul style="list-style-type: none">Relevant professional organisations
<ul style="list-style-type: none">Administration staff	<ul style="list-style-type: none">Other service providers

PERSON SPECIFICATION

This position involves the audiological assessment, diagnosis and rehabilitation of adult and paediatric patients seen within the Ear Nose and Throat service. It is primarily located at Invercargill I but travel to Dunedin or other centres in the district may be required.

	ESSENTIAL	DESIRABLE
Education and Qualifications (or equivalent level of learning)	<ul style="list-style-type: none"> • Master's degree in Audiology or equivalent • Eligible for Full or Provisional Membership of the New Zealand Audiological Society and must maintain membership throughout their employment with Southern DHB. • If eligible for provisional membership, full membership must be attained by 24 months of employment commencing • Must be eligible to work in New Zealand or have a work visa/permit • Must have a full NZ driver's license 	<ul style="list-style-type: none"> • NZAS Certificate of Clinical Competence • NZAS ABR, VRA & HAB Paediatric Certification
Experience	<ul style="list-style-type: none"> • Audiological clinical experience across the age range • Fitting hearing technology to adults and children 	<ul style="list-style-type: none"> • Skilled in paediatric assessments appropriate for children age 0-5 years • Clinical experience as an independent clinician
Knowledge and Skills	<ul style="list-style-type: none"> • Knowledge of NZAS Best Practice guidelines and the Diagnostic and Amplification Protocols of UNHSEIP • Knowledge of New Zealand funding systems for hearing devices • Refers appropriately • A high level of interpersonal and communications skills • Ability to work in a supportive and honest manner • Accepts responsibility for own actions • Possess the ability to problem solve and demonstrate initiative • Able to work at the top of their scope of practice , whilst understanding their clinical boundaries 	
Personal Qualities	<ul style="list-style-type: none"> • Kind and empathetic • Positive and constructive team contributor • Self-motivated, innovative, forward thinking and flexible to meet the project objectives and patient needs 	

KEY RESULT AREAS:

Key Accountabilities:	Example of successful delivery of duties and responsibilities
Clinical practice	
<p>Legislative requirements</p> <ul style="list-style-type: none"> • Practise in accordance with relevant legislation, codes, policies etc. and upholds consumer rights • Uphold professional code of ethics 	<ul style="list-style-type: none"> • You adhere to professional and legislative standards of practice • You work according to your scope of practice
<p>Assessments and interventions</p> <ul style="list-style-type: none"> • Undertake accurate and comprehensive assessments and evaluations • Plan and implement appropriate interventions • Provide information regarding alternative care in a format that can be clearly understood • Collaborate with patients to set realistic, patient-centred outcomes 	<ul style="list-style-type: none"> • Assessment and interventions are based on best practice • You use standard assessment methods as set down by departmental or professional protocols
<p>Documentation</p> <ul style="list-style-type: none"> • Maintain confidentiality of patient information and documentation • Adhere to SDHB’s documentation standards 	<ul style="list-style-type: none"> • Your documentation is timely, clear, concise and accurate
<p>Culturally Sensitive Practice</p> <ul style="list-style-type: none"> • Practices in a culturally safe manner 	<ul style="list-style-type: none"> • You assist patients to gain appropriate support and representation which reflects their cultural needs and preferences.
Professional Responsibilities	
<ul style="list-style-type: none"> • Contribute to the support and education of colleagues and students to enhance development of the profession • Participate in and contribute to the functioning of the team • Establish and maintain an effective working relationship with other staff 	<ul style="list-style-type: none"> • You have formal and informal systems in place for supporting colleagues • You maintain supervision records for students • You participate as a team member to ensure the best outcomes for patients/ people
Other Duties	
<ul style="list-style-type: none"> • Undertaking duties from time to time that may be in addition to those outlined above but which fall within your capabilities and experience. • Act as a role model for the Southern DHB Organisational Values. 	<ul style="list-style-type: none"> • You respond positively to requests for assistance in own and other areas, demonstrating adaptability and willingness. • You produce work that complies with SDHB processes and reflects best practice. • Research undertaken is robust and well considered. • Live and support the DHB values in everything you do.
Professional Development – self	
<ul style="list-style-type: none"> • Identifying areas for personal and professional development. 	<ul style="list-style-type: none"> • Training and development goals are identified/agreed with your manager. • Performance objectives reviewed annually with your manager. • You actively seek feedback and accept constructive criticism.

Health, Safety and Wellbeing	
<ul style="list-style-type: none"> Taking all practicable steps to ensure personal safety and the safety of others while at work, in accordance with the Southern DHB's Health, Safety and Wellbeing policies, procedures and systems. 	<ul style="list-style-type: none"> You understand and consistently meet your obligations under Southern DHB's Health and Safety policy/procedures. You actively encourage and challenge your peers to work in a safe manner. Effort is made to strive for best practice in Health and Safety at all times.
Treaty of Waitangi	
<ul style="list-style-type: none"> Giving effect to the principles of the Treaty of Waitangi – Partnership, Participation and Protection through your interaction with others on a day to day basis. 	<ul style="list-style-type: none"> <i>Partnership</i> – You interact in good faith and in the nature of a partnership. There is a sense of shared enterprise and mutual benefit where each partner takes account of the needs and interests of the other. <i>Participation</i> – You work in partnership with our treaty partners to enable our organisation to prosper. You are mindful of the varying socio-economic conditions that face our people and work hard to remove barriers of access to health and education. <i>Protection</i> – You work proactively to protect the rights and interests of Māori, including the need to proactively build the capacity and capability of Māori.

Note: the above example measures are provided as a guide only. The precise performance measures for this position will require further discussion between the job holder and manager.

CHANGES TO POSITION DESCRIPTION

From time to time it may be necessary to consider changes to the position description in response to the changing nature of our work environment – including technological requirements or statutory changes. This Position Description may be reviewed as part of the preparation for your annual performance and development review.

Acknowledged / Accepted:

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Employee

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Date

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Manager

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Date